

Roberto Aguirre Guardia

Technical Project Manager / Software Delivery Leader · 15+ Years Delivering Modern Software to Production · SDLC, Agile, CI/CD, Cloud & APIs · AI/GenAI & Claude/Anthropic Hands On · Cross Functional Delivery to C Level · Systems Engineer + MBA

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SUMMARY

Technical delivery leader with 15+ years running modern software delivery to production, SDLC, Agile, releases, CI/CD, cloud and APIs, across Financial Services, health, utilities and government in LatAm. I lead engineering, product, architecture and DevOps work end to end, track dependencies, risks and blockers to resolution, and report delivery status to C level executives. Today I lead AI/GenAI initiatives hands on: I built a multi agent system with AI assisted development (Claude Code), and under my leadership the company reached Registered Partner status in Anthropic's partner program. Systems Engineer with an MBA.

EXPERIENCE

Head of AI & Digital Transformation · Technical Delivery & AI Enablement · DigitalHubAssist LLC Oct 2024 · Present

Remote · GenAI/SaaS platform (Anthropic partner program)

- ▶ Lead engineering, QA, architecture and automation for a GenAI/SaaS platform, with continuous CI/CD deployments and DevOps practices. I built Agent Squad, a multi agent system in production that automates critical processes, using AI assisted development (Claude Code), and I enable the team to adopt AI/GenAI (LLMs, AI agents) in the delivery process. Under my leadership the company reached Registered Partner status in Anthropic's partner program. I track delivery, dependencies and production readiness end to end.

Consulting Manager · Software Delivery, SDLC & Releases to Production · NTT DATA Apr 2021 · Oct 2024
Tier 1 global technology consultancy (GSI) · Financial services (banking, Grupo AVAL)

- ▶ Led the office's largest software delivery account (banking, up to 50 people: developers, architects and QA; P&L). Directed CrediCore, a digital credit origination hub on Azure for Banco Popular, managing the full SDLC: analysis and architecture through development, testing, releases and deployment to production. I structured the work into phases to deliver early wins, tracked cross platform dependencies and escalated the critical ones to the bank's presidency from day one to keep delivery on track, taking the program to production under full accountability with partial control. Managed budgets and financial health and kept the account's lowest attrition. In another program (Promigas, utilities) I recovered the financial and operational viability of an engagement in crisis, recognized at the corporate level.

Digital Transformation Lead / Project Manager · VASS (2018-21) · GlobalHitss (2015-18) · Tecnocom (2012-15) 2012 · 2021

Pensions · Health · Public Sector (LegalTech)

- ▶ Led technical delivery of digital programs across regulated sectors: modernized a pension fund's digital channels (Porvenir, millions of users; LATAMDIGITAL 2019 award) with migration to Azure and Liferay; delivered a digital commerce portal for a health insurer (Colsanitas); and ran the digital transformation of Colombia's Judicial Branch (LegalTech) under PMBOK/PMI, coordinating cross functional multidisciplinary teams.

EDUCATION & TEACHING

Systems Engineering · U. de Lima (Top Third) · MBA + Specialization, Tecnológico de Monterrey 1999 · 2004
Founding Professor of Innovation, U. Sergio Arboleda

CORE COMPETENCIES

Technical Project / Delivery Management · SDLC & Agile	Releases, Deployments & CI/CD · Production Readiness
Cloud (Azure) · APIs · SaaS Platforms	AI/GenAI Delivery · LLMs & AI Agents
Claude/Anthropic · AI Assisted Development (Claude Code)	Dependencies, Risks & Blockers to Resolution
Cross Functional Delivery · Engineering to C Level · P&L	LegalTech / Public Sector · Financial Services · Health