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LATAM · Remote

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SoftServe · Hiring Team

Role: Agentic Platform Technical Leader (Neo)

Re: Autonomous Agentic Platform (Neo) · Technical Leadership

Neo is described as an ecosystem where agents orchestrate agents, workflows adapt dynamically, and guardrails enable reliable autonomy at scale. That is exactly the kind of system I architect and operate today. I design and run a production agentic AI platform built on multi agent orchestration, LLMs, RAG and retrieval, context engineering, MCP integration, agent evaluation and benchmarking, and token budget management, so the direction Neo is pushing is my daily work rather than a horizon I am reading about.

Beyond the agentic core, I bring the architecture and leadership the role centers on. I turn ambiguous business and technical requirements into solution architectures, contracts, interfaces and patterns, apply microservices, C4 modeling and contract first thinking, and set engineering standards for quality, testing, observability and operational readiness. I have led engineers and cross functional teams through hard technical decisions and delivery risk, owned P&L and executive relationships, and I lead with evidence: metrics, benchmarking and validation. I also enjoy the outward facing side, from teaching at graduate level to speaking at a corporate technology summit, which maps to advancing a platform's technical voice.

One honest calibration so we are aligned. My center of gravity is architecture and technical leadership: I set standards, define patterns and contracts, and guide implementation across Python and TypeScript systems, rather than being a full time individual contributor coding React and Node day to day. If the role needs someone shipping features hands on in that stack every day, I am not the closest fit. If it needs someone to shape the technical direction of an agentic platform, define reusable patterns, raise the quality bar and mentor the leads who build it, that is precisely what I do. I would welcome a conversation.

Best regards,

Roberto Aguirre Guardia