

Roberto Aguirre Guardia

Project Management Leadership · Standardized Methodologies (Agile, Waterfall, Hybrid) · Governance, KPIs, Risk & P&L · Large High Performing Teams · Automation & Digital Enablement with AI · 15+ Years · MBA
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SUMMARY

Project management and delivery leader with **15+ years** in multinational companies, standardizing **methodologies (Agile, Waterfall, and hybrid / PMI, PMBOK)**, tools, and best practices across portfolios. I run **governance frameworks**: KPIs, reporting, **risk management, resource allocation, and capacity planning**, and I own **budgets and P&L** with a focus on **operational excellence and cost optimization**. I lead **large, high performing teams** (up to 30 people) with the **lowest attrition**, developing team leaders and driving **continuous improvement and standardization**. I manage senior **stakeholders** and act as the **escalation point** for delivery. Today, as Head of AI and founder, I drive **automation and digital enablement with AI** to enhance productivity, quality, and scalability, with work in **healthtech**; under my leadership the company reached **Registered Partner status in Anthropic's partner program**. Systems Engineer with an **MBA**. Advanced English, native Spanish.

EXPERIENCE

Head of AI & Founder · Automation & Digital Enablement · DigitalHubAssist LLC Oct 2024 · Present
Remote · GenAI / SaaS Platform (Healthtech)

- ▶ I drive **automation, digital enablement, and continuous improvement with AI** to enhance **productivity, quality, and scalability**, and I direct **MedicalHubAssist** (healthtech), recognized by **Revista DINERO**. Under my leadership the company reached **Registered Partner status in Anthropic's partner program**.
- ▶ I run **governance, KPIs, and risk oversight** across initiatives, with human review and traceability, translating delivery data into decisions.

Consulting Manager · Project & Delivery Management · NTT DATA (Multinational GSI) Apr 2021 · Oct 2024
Bogotá, Colombia · Banking (Grupo AVAL) · Utilities

- ▶ Led the office's **largest account with large, high performing teams** (up to **30 people**) under **Agile and PMI/PMBOK**, owning **budgets and P&L** on healthy indicators, with the **lowest attrition**, and **developing team leaders** through coaching and performance management.
- ▶ Ran **governance** (KPIs, reporting, risk management, resource allocation, capacity planning) and served as the **escalation point**: delivered a bank's **credit origination hub**, escalating dependencies to the presidency early, and recovered the viability of the **Promigas** program (corporate recognition).

Project Manager · Delivery (Multinationals) · VASS (2018-21) · GlobalHitss (2015-18) · Tecnocom (2012-15) 2012 · 2021
Bogotá, Colombia · Pensions · Health · Public Sector

- ▶ Delivered complex programs under **Agile and PMBOK/PMI** standardized practices: modernized **Porvenir's** digital channels (millions of users) → **LATAMDIGITAL 2019** award; delivered **e-commerce** (Colsanitas); digitalized **Colombia's Judicial Branch**.

EDUCATION

MBA · Tecnológico de Monterrey · Systems Engineering, U. de Lima (Top Third) 2004 · 1999

CORE COMPETENCIES

Project Management Leadership

Methodologies: Agile · Waterfall · Hybrid · PMI / PMBOK

Governance · KPIs · Reporting · Risk Management

Budget · P&L · Cost Optimization

Large High Performing Teams · Lowest Attrition

Resource Allocation · Capacity Planning

Stakeholder Management · Escalation

Continuous Improvement · Standardization

Automation & Digital Enablement (AI) · Healthtech

MBA · Systems Engineering · Advanced English