

Roberto Aguirre Guardia

AI Output Evaluation & Scoring · Rubric Driven · Cross Domain (Finance · Healthcare · Business · Legal) · Fluent Written English

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PROFILE

Meticulous evaluator who **scores and reviews AI outputs against rubrics** for relevance, coherence and factual accuracy, backed by genuine subject matter depth across **finance, healthcare, business and legal** domains from more than 15 years of digital work. I read complex material critically, apply detailed criteria consistently, **document findings carefully**, and give clear, nuanced written feedback. Hands on with LLMs and prompt engineering. **Bachelor's degree** in Systems Engineering plus an MBA. Fully remote, effective working both independently and collaboratively.

EXPERIENCE

AI Operations & Engineering Leader · DigitalHubAssist LLC Oct 2024 · Present
Remote · GenAI / SaaS · Healthcare AI

- ▶ **Evaluate and score AI generated outputs** against quality criteria for relevance, coherence and factual accuracy; categorize and **document issues** to inform model improvement.
- ▶ Hands on with **LLMs** (Anthropic, OpenAI) and **prompt engineering**; healthcare AI context demands careful handling of sensitive, high accuracy content.
- ▶ Work independently and asynchronously, keeping **meticulous records** and consistent standards across tasks.

Consulting Manager · NTT DATA Apr 2021 · Oct 2024
Bogotá, Colombia · Banking & Finance

- ▶ Deep **finance domain**: led banking programs (credit origination and digital risk), interpreting detailed requirements and holding work to strict quality standards.

Innovation Professor (graduate level) · U. Sergio Arboleda · U. Externado Colombia

- ▶ Designed **rubrics** and scored large volumes of graduate work against consistent criteria, with precise, well reasoned written feedback.

Project Manager · Digital Transformation · VASS · GlobalHitss · Tecnocom 2012 · 2021
Bogotá, Colombia

- ▶ Delivered programs across **finance** (pensions, insurance), **healthcare** (Colsanitas) and **legal and government** (Colombia Judicial Branch), reading and structuring complex domain content across sectors.

EDUCATION

MBA · Tecnológico de Monterrey Mexico · 2004

B.Sc. Systems Engineering (Bachelor's degree) · Universidad de Lima Peru · 1999

SKILLS

Exceptional Attention to Detail

AI Output Evaluation & Scoring

Rubric Interpretation & Refinement

Critical Reading & Analysis

Factual Accuracy Checking

Cross Domain (Finance · Healthcare · Business · Legal)

Prompt Engineering · LLMs (Anthropic · OpenAI)

Meticulous Documentation

Human in the Loop QA

Professional Written & Verbal English

Independent & Collaborative Remote

Research Mindset · MBA