

Roberto Aguirre Guardia

AI Systems Practice Leader · Building & Deploying Agentic Systems in Production · Anthropic Registered Partner · MCP & Skills · Consultative, Executive Facing · Built from Zero · 15+ Years · MBA

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SUMMARY

Leader who builds and runs practices and **ships agentic systems in production**, with **15+ years** across technical consulting and delivery. As Head of AI and founder, I architect and build **multiagent systems from zero to production** (Agent Squad AI, MedicalHubAssist) on **Anthropic Claude and OpenAI**, with **MCP servers, Skills, RAG, prompt engineering, function calling**, and multiagent orchestration; under my leadership the company reached **Registered Partner status in Anthropic's partner program**. I am **dual facing**: I sit across the table from executives (CFO level) and translate business pain into deployed agentic solutions, while leading the technical delivery. I deploy **at scale, not just proofs of concept**, with **governance, guardrails, and evaluation** built in, and I bring **AI enablement to operations** (document generation, data analysis, intelligent automation). I have **built from zero** before and can do it again. Systems Engineer with an **MBA**. Advanced professional English, native Spanish.

EXPERIENCE

Head of AI & Founder · Agentic Systems & AI Enablement · DigitalHubAssist LLC Oct 2024 · Present
Remote · GenAI / SaaS Platform

- ▶ **Agentic systems from zero to production**: I architect and build **Agent Squad AI** (multiagent orchestration) and **MedicalHubAssist** on **Anthropic Claude and OpenAI**, using **MCP servers, Skills, RAG, embeddings, function calling**, durable workflows, and observability. Under my leadership the company reached **Registered Partner status in Anthropic's partner program**.
- ▶ **AI enablement and reusable IP**: I build reusable **AI tools, Skills, and MCP servers** that extend agentic platforms, and I bring **AI enablement** to operations with **document generation, data analysis, and intelligent automation**, including AI powered **lead generation and client engagement** workflows.
- ▶ **Reliability and governance**: I deploy **at scale, not just POCs**, embedding **guardrails, human review, evaluation, and traceability**. Thought leadership as a conference speaker; MedicalHubAssist recognized by Revista DINERO.

Consulting Manager · Practice & Delivery Leadership · NTT DATA Colombia Apr 2021 · Oct 2024
Bogotá, Colombia · Banking (Grupo AVAL) · Utilities

- ▶ Led the office's **largest account and delivery org** (up to **30 people**) as a consultative, **executive facing** leader: translated business pain into solutions, **built and mentored teams**, and defined delivery quality standards under executive governance and P&L.
- ▶ Introduced **applied AI in the account's software factory** to unlock productivity, architected a bank's **credit origination hub** in production, escalated dependencies to the presidency early, and recovered the viability of the **Promigas** program (corporate recognition).

Project Manager · Solution Delivery · VASS (2018-21) · GlobalHitss (2015-18) · Tecnocom (2012-15) 2012 · 2021
Bogotá, Colombia · Pensions · Health · Public Sector

- ▶ Delivered scalable solutions from zero: modernized **Porvenir's** digital channels (millions of users) → **LATAMDIGITAL 2019** award; delivered **e-commerce** (Colsanitas); digitalized **Colombia's Judicial Branch** under PMBOK/PMI.

EDUCATION

MBA · Tecnológico de Monterrey · Systems Engineering, U. de Lima (Top Third) 2004 · 1999

CORE COMPETENCIES

AI Systems Practice Leadership · Built from Zero

Agentic Systems in Production · Multiagent Orchestration

MCP Servers · Skills · Reusable AI Tools

RAG · Prompt Engineering · Function Calling · Vector DBs

LLM Platforms: Anthropic Claude · OpenAI · Tool Use

Solution Architecture · Discovery to Production

Consultative · Executive Briefings · CFO Facing

Team Building · Hiring · Mentoring

AI Enablement · Guardrails · Evaluation · Governance

Anthropic Registered Partner · MBA · Advanced English